

Teledyne Reynolds UK
Quality Assurance Department

Supplier Quality Assurance - General Requirements

The following quality assurance requirements apply to all Teledyne Reynolds UK purchase orders, and are additional to the general Terms & Conditions of Purchase referred to within:

- (a) All works performed under this Order shall be subject to all reasonably applicable quality standards which may include, but are not limited to, the quality requirements of the Supplier's ISO9001 and/or AS9100 registration, or any quality approval granted by Teledyne Reynolds UK.
- (b) Unless otherwise specified within the Order, the Goods supplied require full traceability of parts and materials throughout the supply chain and from the time of receipt through to delivery of the finished article.
- (c) All Goods will be subject to acceptance by Teledyne Reynolds UK within a reasonable time after receipt at the designated destination. Teledyne Reynolds UK reserves the right to reject and refuse acceptance of Goods that are not in accordance with the requirements, instructions, specifications, drawings, data, samples, or warranties referenced in the Order or Goods that contain defects in material or workmanship. Goods not accepted shall be returned to the Supplier for full credit, repair, or replacement at the Supplier's sole risk and expense, including transportation charges.
- (d) The Supplier shall submit a Certificate of Conformance for all Goods delivered. The Certificate of Conformance is a quality record and shall include the Teledyne Reynolds UK part number, Order number, quantity shipped, date shipped, Supplier's part number (as applicable), and details of any applicable certified quality systems as stated within the Order. The Certificate of Conformance shall be signed by an authorized representative of the Supplier.
- (e) Teledyne Reynolds UK requires the submission of a First Article Inspection Report (FAIR), completed by the Supplier, for the first delivery of Goods provided against a Teledyne Reynolds UK drawing, specified in the Order. A FAIR is not required if Goods have been previously supplied or if a previous FAI has been performed. Standard catalogue parts are therefore excluded from this requirement. A repeat full or partial FAI shall be performed if any of the following applies:
 - (i) there has been a significant change in the drawing that affects the fit, form or function of the Goods,
 - (ii) there has been a significant change to the Supplier's manufacturing process which could affect final product quality,
 - (iii) there has been a change of manufacturing location,
 - (iv) there has been a change of a sub-tier supplier of a critical sub-part or outsourced process, or
 - (v) there has been a break in the supply of the ordered Goods of greater than 2 years.

The FAIR should be produced in accordance with AS9102 (latest issue) confirming that all processes, materials and dimensions are met. In the case of raw material or processing, proof of acceptability shall be made available through attached certificates. Drawing notes should be referenced and their acceptance confirmed.

- (f) The Supplier shall notify Teledyne Reynolds UK of any discrepancies detected during the execution of the order and a written approval of deviation must be obtained prior to such Goods being shipped. Under no circumstances shall nonconforming Goods be shipped by the Supplier without the written approval of Teledyne Reynolds UK. Failure to comply with these requirements will result in the rejection of the Goods.

- (g) The Supplier shall retain verifiable objective evidence of any and all inspections and tests performed of the Goods. Quality records shall be maintained and available for Teledyne Reynolds UK inspection for the period specified in the Order, or, if no specific period is specified in the Order, for a minimum of ten (10) years after delivery of Goods.
- (h) The Supplier shall notify Teledyne Reynolds UK of any changes in the Goods and manufacturing, testing, and quality processes and methods, and, where required, obtain Teledyne Reynolds UK's written authorization prior to implementation.
- (i) In keeping with the requirements of AS9100 the Supplier is made aware of their potential impact on product safety. As such the Supplier shall maintain compliance to product or service conformity, in understanding its contribution toward overall product safety.
- (j) Teledyne Reynolds UK, its Customer, and all applicable regulatory agencies shall be afforded access to the Supplier's facilities and any applicable records related to the Order. The Supplier shall ensure that this right of access is granted by all lower-tier suppliers and vendors and that this requirement is included in all lower-tier subcontracts and purchase orders.
- (k) When required pursuant to the Order, or applicable drawings or specifications, the Supplier shall flow down all applicable requirements, including key characteristics, delineated therein to its lower-tier subcontractors, suppliers, and vendors.